

**CUSTOMER SERVICE REPRESENTATIVE
INFLITE THE JET CENTRE LTD
STANSTED
ESSEX**

Inflite The Jet Centre have an exciting opportunity for a Customer Service Representative to join their team based in Stansted, Essex.

Job Title: **Customer Service Representative**

Location: Stansted, Essex

Based at London Stansted Airport, you will play a vital role to ensure all Passengers/Crew and Visitors receive a VIP service. We are passionate about delivering the highest standard of customer service and we are looking for an exceptional individual to help us deliver this to our customers.

The Document Controller positions is on a rotating shift pattern of 4 days on 4 days off.

Customer Service Representative - Main Responsibilities:

Looking for:

- Previous Customer Service experience preferably within a VIP operation
- The ability to work on your own initiative
- A passion for delivering outstanding customer service
- A can do attitude
- A flexible approach towards working hours as hours may be varied to suit the ad-hoc nature of our business
- Hold a Full UK/EU Driving License
- Preferred but not essential previous experience within hospitality
- Knowledge and experience of check in procedures
- Experience of the requirements of airside safety and security processes and procedures
- Provide a Basic Disclosure Criminal Records Check (costs payable by the candidate)
- Commuting distance from Stansted Airport at the time of application

In return we offer:

- Competitive Salary
- Luxury working environment
- Working Hours will be based on a 4 on 4 off rotating shift pattern, 12 hour shifts (early and late but may include nights)
- Modern Uniform
- Contributory Private Medical Insurance
- Contributory Pension Scheme
- 20 days annual leave

To submit your CV for this exciting **Customer Service Representative** opportunity, please click 'Apply' now.