Inflite The Jet Centre



Job Title: Technical Services Engineer

Department: Technical Services

Shift Pattern: 08:30 to 16:30 Monday to Friday **Reports To:** Technical Services Manager

Location: Hangar 1, Stansted

Job Purpose:

Technical Services Engineer Supports the organisation in production and management of maintenance and modification projects

Accountability:

Accountable for production of accurate maintenance work packages and the management of complex maintenance and modification projects in accordance with ITJC processes and procedures.

Main Responsibilities and Duties:

- Manages complex aircraft maintenance and modification projects to protect the critical path.
- Communicates with customers at a professional level in relation to maintenance input planning ensuring that the requested work scope is received, understood and translatable into a tangible work package.
- Produces work packages in line with the customers' requirements to ensure access, spares, tooling, manpower and third-party service requirements are identified, ordered and available prior the aircraft scheduled downtime.
- Communicates with approved third-party vendors for the arrangement of services to make sure their attendance and time estimates fall within the requirements to maintain the critical path.
- Coordinates Part-21 Design Organisations to engineer and support customer requests for aircraft modification, ensuring documentation meets the requirements of EASA/Foreign NAA to allow implementation under company approvals.
- Prepares and chairs internal pre-input review meetings with Commercial, Engineering & Logistics departments in line with company
 milestone requirements.
- Performs pre-input review meeting with customer to discuss incoming defects and customer specific requirements.
- Coordinates acceptance of aircraft into maintenance.
- Identifies and proactively resolves critical path issues which could affect the aircraft input schedule.
- Provides our customer with updates on the project progress on a daily basis during aircraft maintenance.
- Reviews and completes the aircraft library, e.g. Technical Log, Deferral Log, etc. during an input and upon release to service.
- Provides assistance to Document Control with review of completed paperwork and rectification of issues arising.
- Generates documentation and supports certifying staff through the return to service stage of aircraft maintenance input.
- Constantly seeks improvement in all activities to maximise productivity and minimise cost.
- Provides assistance to SBDM to best manage customers' expectations.
- Performs any other duties within his/her capabilities as directed by the Company.

Qualifications Prerequisites:

- Demonstrable experience of project management within an engineering environment.
- 5 years of experience in aviation maintenance, operations, CAMO or manufacturing.
- Strong PC user skills (Excel, Word, MS Project)
- Demonstrate good presentation and interpersonal skills.
- Show a good sense of priorities.
- Experienced in the usage of Wings ERP or equivalent.
- Time flexibility.

Other Specifications:

- Rigorous and self-motivated.
- Maintain strict confidentiality of the data.
- Attend and pass successfully all mandatory trainings & assessments according to the area of activity